



Your Support Line

Products & Services

The Complete Support Services For Your Needs

YourSupportLine was founded, so business owners in the UK can run their operations with complete comfort and confidence from one place.

YourSupportLine is home to a number of companies which are each specialist firms in their own right. Some of these firms are authorised and regulated by the Financial Conduct Authority or by the Solicitors Regulation Authority.

We believe businesses deserve access to leading professionals across multiple specialisms - all so they can benefit from end-to-end business advice delivered with integrity, honesty and clarity.

Come to us with your business inquiries and the team of reliable, knowledgeable experts will deliver an appropriate solution.





Your Support Line

Everything you need in one place

We strive to deliver an exceptional customer experience; All teams of specialists and professionals within our infrastructure are highly trained, enthusiastic, knowledgeable and driven to deliver a fundamental commitment to customers getting it right first time and making each and every interaction special.

Insurance



6

Finance



8

Business Consulting



12



14

HR & Tax



18

Legal



20



22

Debt



24

Insolvency



26

MEMBER SERVICES

Our infrastructure grants an easy and quick access to a wide range of professional services to support your business in the UK market. No matter who you are or what your goals are, rest assured that you will be provided with the perfect solution to promote long-term growth and success.



Commercial & Residential Insurance

Protect your properties with our specialist insurance brokers. Whether you are a landlord, tenant, home owner or business owner - a team of experts will help you find the right product and insurance solution to fit your specific needs.



Car, Van & Fleet Insurance

Whether you need car, van or fleet protection, you can rely on an efficient and reliable approach to help you find the best insurance solution to suit your situation. Their team is dedicated to providing personalised service.



Commercial & Property Finance

Allow the team of FCA regulated commercial credit brokerage to assist you in sourcing competitive deals on loans and commercial funding packages. They will connect with their network of specialist lenders who offer flexible underwriting.



Insolvency

Communicate your financial troubles to experts and receive prompt, honest assistance. Discuss closure and rescue options with their team of professionals and, if relevant, trust them to implement a strategy that effectively deals with your issues.



Business Rates

Allow their friendly, knowledgeable team to assist with rate reduction and negotiation, empty rates migration, account closures, billing errors and more. If they don't reduce your business rates bill, you don't have to pay them!

YourSupportLine is a trading name of Diva Partnerships (Birmingham) Limited, registered at Ground Floor Front Aston Manor Office, 73 - 75 Aston Road North, Birmingham, B6 4DA. Company number is 06185083. Diva Partnerships (Birmingham) Limited is registered with the ICO, registration reference ZA153180 and you can check via www.ico.org.uk.

E: info@yoursupportline.co.uk / T: 0333 880 4405 / W: www.yoursupportline.co.uk



Personal Debt Solutions



Solve your financial difficulties and get support for unmanageable debt. Talk to the compassionate debt counsellors about debt management plans, bankruptcy, IVA, debt relief orders and more.

Tax investigation



Save time, stress and frustration on tax and benefit fraud investigations with help from an expert business support team. Delegate your processes to specialists that have plenty of experience in dealing with the relevant companies and government bodies.

Legal



Take the stress out of disputes with creditors or debtors and let expert advisors solve any issues in your business. Work on a 'no-win, no-fee' basis and get your operations back on track without the hassle.

Immigration



Employ skilled foreign workers hassle-free with our member Tier 2 Visa business application package. Obtain your sponsorship license and get your staff working promptly.

International Trade



Set up an international business by leveraging on strong trade foundations and close links with India, Middle East and the USA. Partner with an expert that will assist you in building strong relationships, handling administrative requirements and maximising government incentives.

INSURANCE

Provided by **InsureSafeLine**

Whether you require Property, Business, Fleet or Professional Indemnity insurance, our experienced brokers constantly strive to ensure that you receive the right insurance at the right place, providing full protection without breaking the bank.

Business Insurance



InsureSafeLine can assist your business in identifying and selecting the protection for your asset and legal obligations. Whatever your business, we are here to help.

Car, Van, Fleet & Motor Trade



We have extensive experience arranging insurance for a diverse range of customers and we can arrange cover for all types of fleet and single vehicle policies, ranging from just one up to hundreds, including cars, vans and trucks.

Commercial Property



As an independent broker, we are able to provide affordable and tailored insurance for you to help protect your investments, from a single property to an entire property portfolio.

InsureSafeLine is a trading name of SBK (Birmingham) Ltd, registered at Ground Floor Office 2, 2 Holland Road West, Birmingham, B6 4DW. Company number is 08276511. SBK (Birmingham) Limited is authorised and regulated by Financial Conduct Authority. FCA registration number is 598289. You can check via www.register.fca.org. SBK (Birmingham) Limited is registered with the ICO, registration reference ZA038854 and you can check via www.ico.org.uk. SBK (Birmingham) Limited source finance from a panel of insurers.



Liability / Professional Indemnity

There are several types of Liability Insurance that are offered at InsureSafeLine, these include:



- Professional Indemnity
- Employers Liability
- Directors and Officers Liability
- Public Liability

Residential Property

As an independent broker, we specialise in offering affordable and tailored residential property insurance solutions. Whether you have a single property or an entire portfolio, we ensure your investments are protected with comprehensive coverage that fits your unique needs.



Life & Health

Life insurance provides financial support to your loved ones in the event of your passing, while health insurance can provide support in critical situations. Protect your family and yourself.



COMMERCIAL & PROPERTY FINANCE

Provided by **Movantia (UK) Limited**

With our expert team and personalised approach, we help you achieve your financial goals efficiently and effectively.



Commercial Mortgages

From a Limited Company buying its trading premises to a sole trader acquiring a new location, we are here to provide assistance.



Bridging & Auction finance

Buying Property at an auction has a deadline for payment. We can help you finance the property with our bridging loan services.



Buy-to-Let Mortgages

Are you considering investing in rental properties? A buy-to-let mortgage is a specialised loan designed to help you purchase a property that you plan to rent out to tenants.

Movantia (UK) Limited, registered at Suite 2 First Floor, 73-75 Aston Road North, Birmingham, B6 4DA. Company number is 09909003. Movantia (UK) Limited is a full member of the NACFB, our membership number is 28890. We are Authorised and Regulated by the Financial Conduct Authority. Our FCA registration number is 929281. You can check via www.register.fca.org. We are registered with ICO, registration reference ZA812344 and you can check via www.ico.org.uk. Movantia (UK) Limited conduct both regulated and unregulated business and therefore not all products provided through Movantia (UK) Limited are regulated by the Financial Conduct Authority. Movantia (UK) Limited source finance from a panel of lenders. Movantia (UK) Limited may receive payment(s) or other benefits from the finance provider if you decide to agree with them.



Short term Finance

When you need funds, we connect you to brokers who source short-term loans at competitive rates.



Development Finance

We are able to source loans from reputable lenders, often financing 100% of the build cost and 70% of end values (GDV).



Residential Mortgages*

Our close contracts with trusted mortgage brokers give you access to a wide range of mortgage options with competitive rates.

*Movantia (UK) Limited uses external brokerage firms to provide our residential mortgage services. While we strive to work with reputable brokers, we do not assume liability for their actions or performance. By using our services, you acknowledge and accept the involvement of third-party brokers and consent to the sharing of necessary information between Movantia (UK) Limited and these brokers.

E: info@movantia.uk / T: 0333 880 4405 / W: www.movantia.uk



BUSINESS FINANCE

Provided by **Movantia (UK) Limited**

With our expert team and personalised approach, we help you achieve your financial goals efficiently and effectively.

Startup Business Loans



Bring your entrepreneurial vision to life with our Startup Business Loans! We offer the financial support new businesses need to cover initial costs, helping you to launch with confidence and a solid financial foundation.

Business Plans



Plan for success with our Business Plan services. We will work with you to gain insights into your financial projections, make informed decisions & present a compelling case to potential investors and lenders with a professional business plan.

Asset Finance



Invest in the growth of your business without depleting your savings. Our Asset Finance options allow you to acquire essential equipment and machinery now, with flexible repayment terms tailored to your cash flow.

Movantia (UK) Limited, registered at Suit 2 First Floor, 73-75 Aston Road North, Birmingham, B6 4DA. Company number is 09909003. Movantia (UK) Limited is a full member of the NACFB, our membership number is 28890. We are Authorised and Regulated by the Financial Conduct Authority. Our FCA registration number is 929281. You can check via www.register.fca.org. Movantia (UK) Limited is registered with ICO, registration reference ZA812344 and you can check via www.ico.org.uk.

Movantia (UK) Limited conduct both regulated and unregulated business and therefore not all products provided through Movantia (UK) Limited are regulated by the Financial Conduct Authority.



Invoice Finance



Unlock the value of your outstanding invoices with our Invoice Finance solutions. We have an array of lenders able to give you immediate access to cash tied up in unpaid bills, improving your working capital and aiding smooth business operations!

PDQ Merchant Finance



Enhance your sales potential with PDQ Merchant Finance. This service provides a straightforward way to raise funds based on your average card sales, offering a simple, percentage-based repayment method as sales are made.

Movantia (UK) Limited source finance from a panel of lenders. Movantia (UK) Limited may receive payment(s) or other benefits from the finance provider if you decide to agree with them.

E: info@movantia.uk / T: 0333 880 4405 / W: www.movantia.uk



INTERNATIONAL TRADE

Provided by **Diva Partnerships**

We leverage close links with India, Middle East and the USA to help you build a new business and develop international trade.

Setup



We will support you with registering your new business, delivering a soft landing in line with any domestic requirements.

Finance



We have decades of experience opening bank accounts, paying employees and meeting reporting requirements successfully.

Governance



Wherever you are setting up your new business, you need to feel confident you are effectively meeting all regulations in that specific country. We can assist with corporate governance and compliance once your operations have begun.

Networking



We can connect you with other organisations with similar circumstances so you can discuss ideas, share best practice and grow together.



Legal



Our network of experts take the stress out of any technical documentation needed to launch your new business. Whether you are in the UK, India, Middle East or USA - we will handle any legal requirements so you can feel confident in your future.

Licensing



Our licensing services ensure compliance and efficiency, navigating regulatory requirements seamlessly to support your business operations with confidence.

Office



We can arrange suitable premises and register your office so you can demonstrate your presence, meet with clients, receive mail and more.

BUSINESS SOLUTIONS

Provided by **D2S**

You can count on us to reduce bills, amend property liabilities, set up payment plans, stop bailiffs entering your commercial / residential properties and reverse liability orders. Our mission is to save you money!

Business Rates



Are you paying too much business rates? Our team can assist you with empty rates migration, account closures, billing errors, reliefs, exemptions and many more. We will deal with your local council directly to obtain savings on your rates bill.

VOA & Planning



We deal with The Valuation Office Agency across multiple areas - from splitting or merging your property, reducing your rateable value to removing properties from the rating list. Our experts arrange surveys with architects and manage your case to have a successful outcome.

Utilities (Gas, Water & Electric)



We handle domestic and commercial utilities if you need a new contract or want to change the liability. Should your meter be removed from your premises, we can reinstate a new meter with a new provider without the usual hassle.



Commercial Letting & Purchase



We can negotiate with landlords on your behalf to get the best lease for your business (e.g. rent free periods, tenant-only break clause, no deposit, etc.) If you are looking to purchase, we can also assist with the acquisition of any UK commercial property.

Licensing



If your business needs alcohol licence, late night licence, or you simply wish to change a use of the property - you are at the right place to get professional advice. We can also convert whole/part of your property from commercial to residential and vice versa.

Social Media/ Marketing



Whether you are a business or an individual wanting to find new clients or make your brand more visible, we are here to help you stand out in the digital realm.

SPECIALIST SOLUTIONS

Provided by **D2S**

We not only support businesses but also individuals, making their lives less stressful and simpler with our assistance.

Bailiffs



If you have priority debts, such as council tax, business rates or utilities, bailiffs may force entry to your property - but our team is able to support you through the process and stop them from seizing your goods. We can agree a payment plan or find a solution to reduce the balance.

Food Hygiene (FHR)



Having trouble with your hygiene rating score at your restaurant/shop? Unfortunately, not complying with the FHR is a criminal offence, so you cannot ignore it. Our highly qualified team will assess your property and give you the advice you need in order to get back on track. You can also trust our experts if you have been summoned to the court for these offences.

Pest Control



We are the solution for all pest infestation imaginable, from large rodents to tiny insects. We cover the whole West Midlands area, so do not hesitate to call us if you need an urgent solution from our pest terminators.



Benefits



53% of people in the United Kingdom claim some sort of benefit. Have you checked if you are eligible for any of them? Our specialist team will do a free calculation and apply for whichever you are entitled to on your behalf. We can also make an appeal should your application be rejected. We will fight for you and your family to maximise your income.

Benefit Fraud Investigation



£6.3bn has been paid out due to benefit fraud in 2023. The Government is prompt to catch all those who cheat the system. If you are under an investigation, we got your back. Contact us in order to assess your circumstances and we will speak to the benefit office on your behalf. Fraud investigation can result in an unlimited fine and/or 7 years imprisonment. We are here to save you.

HR & TAX INVESTIGATION

Provided by **Working By Numbers & Taxes Ltd**

We provide exceptional services for your HR needs and we can not only give you guidance, but also we can deal with HMRC for any Tax Investigation you may have with them.

HR Solutions



We provide professional HR services, ensuring that your company remains compliant with employment laws and regulations, thereby reducing the risk of legal issues and penalties. Outsourcing your HR services to us can also be more cost-effective than maintaining an in-house HR team as it helps to reduce overhead costs related to hiring, training, and retaining HR staff.

Employment Law



Choose us for employment law advice to ensure compliance and minimise legal risks. We offer cost-effective solutions, reducing the need for an in-house legal team and provide tailored guidance to meet your specific business needs.



Registered office



We provide registered office services to ensure professional management and compliance with legal requirements. Our prestigious address offers a professional meeting space for client interactions. Additionally, we handle all official correspondence and deliver cost-effective solutions.

HMRC Enquiries



Our experts advise on registration and implementation for VAT, Corporation Tax, PAYE / NIC and Self Assessment - as well as handling your case in the event of HMRC investigation.



E: accounts@workingbynumbers.co.uk / T: 0333 880 4405 / W: www.yoursupportline.co.uk

LEGAL SERVICES

Provided by **Kingsgate Solicitors**

We are committed to building long-term relationships based on trust, respect, and results. Whether you are a startup, a growing enterprise or a large corporation, we are here to support your legal needs with expertise and dedication.



Business & Corporate Law

Our company provides comprehensive business law services, including business formation, contract drafting and reviewing, ensuring your business operates smoothly and within legal boundaries.



Property Law

Our experts are knowledgeable in many areas of property law including - property disputes, commercial leases, asset protection trusts and planning applications.



Litigation

Our experienced litigators specialise in representing clients in all types of litigation, from small claims to high court proceedings.



Claims Management / PCP Claims

Get our expert help in mis-sold car finance claims, secure your compensation with us - your trusted specialist in car finance disputes.

Kingsgate Solicitors is a trading name of Kingsgate Solicitors Limited, registered at 1st Floor Office 2, 2 Holland Road West, Birmingham, B6 4DW. Company number is 12054321. Kingsgate Solicitors Limited is registered with the ICO, registration reference ZA555425 and you can check via www.ico.org.uk. Kingsgate Solicitors Limited is authorised and regulated by the Solicitors Regulation Authority (registration number 661827).



Insolvency

Specialist in Insolvency Litigation, Directors Disqualification, Liquidator claims and covering the full range of insolvency spectrum.



Intellectual Property

Secure and maximise the value of your intellectual property with our comprehensive services, ranging from strategic protection to enforcement and licensing.



Tax Law

Optimise your tax strategy and compliance with our specialised tax law services, designed to navigate complexities and maximise financial efficiency.



Criminal Law

If you or someone you know is facing criminal charges, it can keep you up at night. With our network on your side, you can feel confident that an expert is undertaking a vigilant fact finding process so they can deliver evidence-based defence.

BUSINESS LAW

Provided by **BCK LEGAL LTD**

Our mission is to offer exceptional legal services that empower our clients to achieve their business and employment objectives. We are committed to delivering personalised, strategic advice that fosters growth, compliance and innovation.



Debt Settlements

Navigate debt challenges with our dedicated debt settlement services, offering strategic negotiation and personalised solutions to help you achieve financial freedom.



HR Law

Streamline your hiring process with our HR services, specialising in preparing contracts and essential documentation to ensure smooth onboarding and compliance with employment laws.



Employment Law

Ensure compliance and fair treatment in your workplace with our expert employment law services, offering guidance on legal matters, policies and disputes to protect both employers and employees.



Debt Recovery



Recover outstanding debts efficiently and professionally with our dedicated debt recovery services, tailored to maximise returns while preserving client relationships through strategic negotiation and legal expertise.

Leases & Licences



Navigate leases and licensing agreements seamlessly with our specialised services, ensuring comprehensive legal support and strategic guidance tailored to meet your business objectives and protect your interests.

Business Law



Secure your business's financial health with our specialised business law services, expertly managing full and final settlements of debts, debt collection, and negotiations to resolve financial disputes effectively and protect your interests.

PERSONAL DEBT

Provided by **YourDebtLine**

Talk to our compassionate debt counsellors and get support with unmanageable debt.



Debt Relief Order (DRO)*

If you are struggling to repay your creditors and have debts of under £50K with a disposable income of £75 p/m or less, we can help you submit a DRO to your creditors. This will freeze interest on the debt and prevent further action against you for a period of 12 months.



Full & Final Settlement

If you can raise a lump sum of money from friends and family and have debts to pay which are in default or collections, or maybe possible to negotiate a Full and Final Settlement with your Creditors.



Bankruptcy

Facing overwhelming debt? If you have debts over £50,000, bankruptcy may offer a fresh start by relieving you of unmanageable obligations. Our compassionate experts are here to help you understand your options and navigate the process smoothly.

YourDebtLine is trading name of BCK (Birmingham) Limited, registered at Suite 1 First Floor, 73-75 Aston Road North, Birmingham, B6 4DA. Company number is 08263295. BCK (Birmingham) Limited is authorised and regulated by the Financial Conduct Authority for the purpose of debt counselling and adjusting. FCA registration number is 696156. You can check via www.register.fca.org. BCK (Birmingham) Limited is registered with the ICO, registration reference ZA112125 and you can check via www.ico.org.uk. BCK (Birmingham) Limited may receive commissions that will vary depending on the lender, product, or other permissible factors. The nature of any commission model will be confirmed to you before you proceed and in writing.



Individual Voluntary Arrangement (IVA)*



We work alongside Insolvency Practitioners in order to set up your IVA. They are formal, legally enforceable agreements with your creditors that allow you to repay your obligations over time.

Debt Management Plans (DMP)*



DMP's allow you to consolidate your non-priority obligations into a singular loan and schedule monthly payments to be distributed among your creditors. Your DMP would be managed by a DMP provider, so you don't have to communicate with your creditors on your own.

BCK (Birmingham) Limited may charge a fee for our services however you can access free and impartial advice from Money Helper at www.moneyhelper.org.uk

*We do not offer this solution in house but can assist you in case that you have a language barrier, a physical or mental vulnerability. We will refer you to the relevant provider of the solution should you wish to proceed.

E: info@yourdebtline.com / T: 0333 880 4405 / W: www.yourdebtline.com



CORPORATE DEBT SOLVENT LIQUIDATIONS

Provided by **LBK Insolvency Solutions**

If you feel stressed or powerless about your business finances - you can speak to our experts with confidence and we will deliver a suitable solution.

Creditors' Voluntary Liquidation



Our team of experts can assist with CVL's - a voluntary process initiated by you as a company director or shareholders. If you have recognised that your business can't pay liabilities - we recommend working with us to handle the next stages.

Company Voluntary Agreement (CVA)



A CVA is a binding contract between you and your creditors to pay back liabilities over a specific period of time. Our team has helped many businesses benefit from a CVA procedure, giving them some much needed breathing space to succeed!



Administration



If you need protection from creditors' pressure, administration can be a useful process. We can help provide an automatic stay on legal actions, usually to facilitate the rescue of your company or its sale along with assets.


Members' Voluntary Liquidation




MVL's are utilised by a company that can pay its debt in full and facilitate a distribution of funds to shareholders in the most tax efficient manner. We have extensive experience with this kind of 'solvent liquidation', so you can trust we will deliver you an excellent service.



73-75 ASTON ROAD NORTH, BIRMINGHAM, B6 4DA

 0333 880 4405

 INFO@YOURSUPPORTLINE.CO.UK

 WWW.YOURSUPPORTLINE.CO.UK

*The materials and contents comprise of this booklet do not constitute legal or other professional advice.

**Each and all services presented in the booklet are provided by independent legal entities, with no association nor professional connection with each other. The content of this booklet is for marketing purposes only.